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I. (a) PLAINTIFFS		/	DEFENDANTS	17	3040	
TRECIA	A. HINES) UNITED	COLLECTION B	UREAU, INC.	
(b) County of Residence of	of First Listed Plaintiff XCEPT IN U.S. PLAINTIFF	VESTCHESTER (ISES)	NOTE: IN LAND CO	of First Listed Defendant (IN U.S. PLAINTIFF CASES, DNDEMNATION CASES, USE 9 OF LAND INVOLVED		
(c) Attorneys (Firm Name, Address, and Telephone Number)			Attorneys (If Known)	Attorneys (If Known)		
II. BASIS OF JURISDI	CTION	In	CITIZENSHID OF D	DINCIDAL DADTIES	(fl∃ace an "X" in One Box for Plaintiff	
II. BASIS OF JURISDI	L_{-}	ne Box (Inly)	(For Diversity Cases Only)		([[]]ace an "X" in One Box for Plainii], and One Box for Defendant)	
U.S. Government Plaintiff	Federal Question (I.S. Government)	Not a Party)		TF DEF I I ncorporated or Pr of Business In		
☐ 2 U.S. Government Defendant	4 Diversity (Indicate Citizensh)	ip of Parties in Item III)	Citizen of Another State	2 2 Incorporated and of Business In		
			Citizen or Subject of a Foreign Country	3 🗖 3 Foreign Nation	06 06	
IV. NATURE OF SUIT	[(Place an "X" in One Box Or	ily)			of Suit Code Descriptions.	
CONTRACT	TC		FORFEITURE/PENAUTY	BANKRUPTCY	OTHER STATUTES	
110 Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment & Enforcement of Judgment 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excludes Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property	□ 330 Federal Employers' Liability □ 340 Marine □ 345 Marine Product Liability □ 350 Motor Vehicle Product Liability □ 360 Other Personal Injury □ 362 Personal Injury - Medical Malpractice CIVIL RIGHTS □ 440 Other Civil Rights □ 441 Voting □ 442 Employment □ 443 Housing/ Accommodations □ 445 Amer. w/Disabilities - Employment □ 446 Amer. w/Disabilities - Other □ 448 Education	PERSONAL INJURY 365 Personal Injury - Product Liability Product Liability Product Liability Product Liability Product Liability 368 Asbestos Personal Injury Product Liability PERSONAL PROPERTY 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage Product Liability PRISONER PETITIONS Habeas Corpus: 463 Alien Detainee 510 Motions to Vacate Sentence 530 General 533 Death Penalty Other: 540 Mandamus & Other 550 Civil Rights 555 Prison Condition 560 Civil Detainee - Conditions of Confinement	□ 625 Drug Related Seizure of Property 21 USC 881 □ 690 Other LABOR □ 710 Fair Labor Standards Act □ 720 Labor/Management Relations □ 740 Railway Labor Act □ 751 Family and Medical Leave Act □ 790 Other Labor Litigation □ 791 Employee Retirement Income Security Act IMMIGRATION □ 462 Naturalization Application □ 465 Other Immigration Actions	422 Appeal 28 USC 158 423 Withdrawal 28 USC 157 PROPERTY RIGHTS 820 Copyrights 830 Patent 835 Patent - Abbreviated New Drug Application 840 Trademark 861 HIA (1395ff) 862 Black Lung (923) 863 DIWC/DIWW (405 g) 864 SSID Title XVI 865 RSI (405(g)) FEDERAL TAX SUITS 870 Taxes (U.S. Plaintiff or Defendant) 871 IRS—Third Party 26 USC 7609	□ 375 False Claims Act □ 376 Qui Tam (31 USC 3729(a)) □ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and □ Corrupt Organizations □ 4400 Consumer Credit □ 450 Cable/Sat TV □ 850 Securities/Commodities/ Exchange □ 890 Other Statutory Actions □ 891 Agricultural Acts □ 893 Environmental Matters □ 895 Freedom of Information Act □ 896 Arbitration □ 899 Administrative Procedure Act/Review or Appeal of Agency Decision □ 950 Constitutionality of State Statutes	
Proceeding Sta	moved from 3 tte Court Cite the U.S. Civil Sta	Appellate Court	Reinstated or 5 Transfi Reopened Anothe (specify)	er District Litigation Transfer		
VI AUSE OF ACTION	Brief description of ca	IIIEA:	COLLECTION PRA	ACTICES ACT		
VII. REQUESTED IN COMPLAINT:	CHECK IF THIS UNDER RULE 2	IS A CLASS ACTION 3, F.R.Cv.P.	DEMAND S	CHECK YES only JURY DEMAND	1/	
VIII. RELATED CASI	E(S) (See instructions):	JUDGE		DOCKET NUMBER	JUL 07 2017	
DATE 1/1/17		SIGNATURE OF ATTOR	ENEY OF RECORD		5.7	
FOR OFFICE USE ONLY	MOLINT	APPL VING IEP	# IUDGE	MAG IUI	DGF	

UNITED STATES DISTRICT COURT APPENDIX DESIGNATION FORM to be used by counsel to indicate the category of the case for the purpose of

APPENDIX F

assignment to appropriate calendar.	ON PORTOR TO BE used by counsel to indicate to	
Address of Plaintiff: 444 N. TERRACE AVENUE #2, MOUNT VERNON,	NY 10552-3111	<u>17</u> 3043
Address of Defendants: 5620 SOUTHWYCK BLVD., SUITE 2016, TOLE	DO, OH 43614	
Place of Accident, Incident or Transaction: <u>444 N. TERRACE AVENUE #2</u>	MOUNT VERNON, NY 10552-3111	
Use Reverse Side For Additional Space)		0
Does this civil action involve a nongovernmental corporate party with any paren (Attach two copies of the Disclosure Statement Form in accordance with Fed		owning 10% or more of its stock?
Does this case involve multidistrict litigation possibilities?	Y	es No 🗵
RELATED CASE, IF ANY:		
Case Number: Judge	Date Terminated:	
Civil cases are deemed related when yes is answered to any of the following	questions:	
1. Is this case related to property included in an earlier numbered suit pend	Y	es 🗌 No 🛛
2. Does this case involve the same issue of fact or grow out of the same tra action in this court?		year previously terminated Yes No No No No No No No No
3. Does this case involve the validity or infringement of a patent already in s	suit or any earlier numbered case pending or wif	thin one year previously
terminated action in this court?	1	Yes ☐ No 🏻
(Check ap		ase specify) os)
Pursuant to Local Civil Rule 53.2, Section 3(c)(2), tha action case exceed the sum of \$150,000.00 exclusive of interest and Relief other than monetary damages is sought		the damages recoverable in this civil
DATE:Attorney-at-Law	Attorney	I.D.
NOTE: A trial de novo will be a trial by ju	ry only if there has been compliance v	with F.R.C.P. 38.
I certify that, to my knowledge, the within case is not related to any case	now pending or within one year previously	terminated action in this court except
as noted above.	20071	
DATE: 7 / / / / Attorney-at-Law	20 7 7 18 Attorney	
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APPENDIX I

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

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3043

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CASE MANAGEMENT TRACK DESIGNATION FORM

TRECIA A. HINES	:	CIVIL ACTION		, 1
v.	:			U
UNITED COLLECTION BUREAU, INC.	:	NO.	g. Jan ^{da}	্ন

In accordance with the Civil Justice Expense and Delay Reduction Plan of this court, counsel for plaintiff shall complete a case Management Track Designation Form in all civil cases at the time of filing the complaint and serve a copy on all defendants. (See § 1:03 of the plan set forth on the reverse side of this form.) In the event that a defendant does not agree with the plaintiff regarding said designation, that defendant shall, with its first appearance, submit to the clerk of court and serve on the plaintiff and all other parties, a case management track designation form specifying the track to which that defendant believes the case should be assigned.

SELECT ONE OF THE FOLLOWING CASE MANAGEMENT TRACKS:

Habeas Corpus – Cases brought under 28 U.S.C. §2241 through §2255.

(a)

(b)	Social Security - Cases requesting review of a decision of the Secretary of Health							
	and Human Services denying plaintiff Social Security Benefits		\searrow)					
(c)	Arbitration – Cases required to be designated for arbitration under Local Civil Rule 53.2.							
(d)	Asbestos – Cases involving claims for personal injury or property damage from exposure to asbestos.)					
(e)	Special Management – Cases that do not fall into tracks (a) through (d) that are commonly referred to as complex and that need special or intense management by the court. (See reverse side of this form for a detailed explanation of special							
	management cases)	. ()					
(f)	Standard Management – Cases that do not fall into any one of the other tracks.	()					
Date	Attorney at Law Attorney for P		-					
610-82	22-0782 610-667-0552 AMILZ@CONSUME	RSLAW.CON	<u>1</u>					
Teleph (Civ.660)		SS						



IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

TRECIA A. HINES,

Plaintiff,

vs.

UNITED COLLECTION BUREAU, INC.,

Defendant.

CIVIL ACTION

NO.

17

3043

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COMPLAINT

I. INTRODUCTION

- 1. This action is brought pursuant to the Fair Debt Collection Practices Act, 15 U.S.C. §1692 ("FDCPA"). The FDCPA prohibits debt collectors from engaging in deceptive and unfair practices in the collection of consumer debt.
- 2. Defendant debt collector sent a collection notice to Plaintiff that stated the lender "will report any discharge of indebtedness as required by the Internal Revenue Code and corresponding IRS regulations." Under prevailing IRS regulations, reporting of debt forgiveness is frequently not required due to the many exceptions to reporting. The statement is false, deceptive and misleading, in violation of the FDCPA.

II. JURISDICTION

- 3. Jurisdiction arises under the FDCPA, 15 U.S.C. §1692k, and 28 U.S.C. §§1331 and 1337.
- 4. *In personam* jurisdiction exists and venue is proper as Defendant does business in this district and has caused harm in this district.

III. PARTIES

- 5. Plaintiff Trecia A. Hines is a consumer who resides in Mt. Vernon, New York.
- 6. Defendant United Collection Bureau, Inc. ("UCB") is a limited partnership with an office for the regular transaction of business at 5620 Southwyck Blvd., Suite 206, Toledo, OH.
- 7. Defendant regularly uses the mail and telephone to attempt to collect consumer debts alleged to be due another.
- 8. Defendant regularly engages in business and collects debts in the Eastern District of Pennsylvania.
- 9. Defendant is a "debt collector" as that term is contemplated in the FDCPA, 15 U.S.C. §1692a(6).

IV. STATEMENT OF CLAIM

- 10. On July 12, 2016, Defendant, United Collection Bureau, Inc. sent Plaintiff a communication in connection with a consumer debt allegedly due Macy's (*See* correspondence from United Collection Bureau, Inc. dated July 12, 2016 attached hereto as Exhibit "A," redacted per Fed. R. Civ. Pro. 5.2).
 - 11. In the July 12, 2016 letter, Defendant stated:

"DEPARTMENT STORES NATIONAL BANK (DSNB) will report any discharge of indebtedness as required by the Internal Revenue Code and corresponding IRS regulations. Please contact your tax advisor if you have any questions."

(See Ex. "A").

12. The statement in the collection letter that United Collection Bureau, Inc.'s client "will report any discharge of indebtedness as required by the Internal Revenue Code and corresponding IRS regulations" is false and is misleading.

- 13. IRS Regulation 1.6050P requires that an "applicable entity" report a cancellation or discharge of indebtedness under certain circumstances when the discharge of principal is at least \$600.
- 14. There are seven exceptions to the reporting requirement as provided in IRS Regulation 1.6050P including, *inter alia*, discharge of interest or non-principal amounts in lending transactions, the release of a co-obligor, and consumer bankruptcy.
- 15. The gratuitous, *in terrorem* reference in a collection letter that a creditor may be required to provide information on the consumer to the IRS is a collection ploy that suggests involvement of the IRS to the least sophisticated consumer.
- 16. Thus, the definitive statement that Department Stores National Bank ("DSNB") "will report any discharge of indebtedness" is misleading and deceptive.
- 17. The statement is material. It suggests to the consumer that any settlement for less than full payment (i.e. any discharge of indebtedness) will be reported to the most feared government agency, the Internal Revenue Service, because reporting is required by the Code and regulations.

COUNT I – FAIR DEBT COLLECTION PRACTICES ACT

- 18. Plaintiff repeats the allegations set forth above as if the same were set forth at length herein.
- 19. Defendant violated the FDCPA by sending two collection notices to Plaintiff which:
 - (a) Made false, deceptive, or misleading representations or statements in connection with the collection of consumer debt, 15 U.S.C. § 1692e; and

(b) Utilized a false representation or deceptive means to collect or attempt to collect a consumer debt, 15 U.S.C. § 1692e(10).

WHEREFORE, Plaintiff Trecia A. Hines prays that this Court enter judgment against Defendant Untied Collection Bureau, Inc. for;

- (a) Damages;
- (b) Attorney's fees and costs; and
- (c) Such other and further relief as the Court shall deem just and proper.

V. <u>DEMAND FOR JURY TRIAL</u>

DATE: 7/7/17

Plaintiffs demand a trial by jury as to all issues so triable.

Respectfully submitted:

CARY L. FLITTER

ANDREW M. MILZ **FLITTER MILZ, P.C.**

450 N. Narberth Avenue, Suite 101

Narberth, PA 19072

(610) 822-0782

Attorneys for Plaintiff

EXHIBIT "A"

UNITED COLLECTION BUREAU, INC. 5620 SOUTHWYCK BLVD SUITE 206 TOLEDO OH 43614

July 12, 2016 1-800-890-8548

TRECIA A HINES 444 N TERRACE AVE # 2URB MOUNT VERNON NY 10552-3111

Creditor: Regarding: DEPARTMENT STORES NATIONAL BANK (DSNB)

Last Four Digits of Creditor Account Number: United Collection Bureau, Inc. Reference Number: XXXXXXXXXXXXX122

Current Account Balance:

55086288 \$6836.86

Dear TRECIA A HINES:

On behalf of DSNB, United Collection Bureau, Inc. will accept a settlement in the amount of \$5,332.75 for the above referenced account. This settlement offer will save you the sum of \$1,504.11. To take advantage of this offer please ensure the total payment is received in our office by July 28, 2016. We are not obligated to renew this offer and this agreement is contingent upon clearance of funds.

If you wish to accept this offer, please contact our office to establish a payment method and date, or mail a copy of this letter together with your payment to the remit address below. Please make your check or money order payable to DSNB. When calling our office, please refer to settlement offer number 2878810 and your reference number 53886288.

In the event you are unable to accept this offer, we encourage you to contact our office to establish a payment arrangement toward the full balance of the account.

Please scan the QR code below to be directed to our website to make a payment, or you can go to: www.ucbinc.com, click on make a payment and follow the prompts.



Thank you for your prompt attention to this matter.

Sincerely.

United Collection Bureau, Inc.

DEPARTMENT STORES NATIONAL BANK (DSNB) will report any discharge of indebtedness as required by the Internal Revenue Code and corresponding IRS regulations. Please contact your tax advisor if you have any questions.

This is an attempt to collect a debt by United Collection Bureau, Inc., a debt collector, and any information obtained will be used

SEE REVERSE SIDE FOR IMPORTANT INFORMATION

Creditor:

PO BOX 1448 MAUMEE OH 43537 ADDRESS SERVICE REQUESTED

DEPARTMENT STORES NATIONAL BANK (DSNB) Regarding: Last Four Digits of Creditor Acct. Number: Current Account Balance; XXXXXXXXXXXXXX3122

REMIT TO:

United Collection Bureau, Inc. Reference No: United Collection Bureau, Inc. Telephone No:

July 12, 2016

UNITED COLLECTION BUREAU, INC. PO BOX 1448 MAUMEE OH 43537

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